**THE NEW SALON ZHENYA EXPERIENCE**

* Clients will be asked to wait outside until your stylist’s station is ready. You may inform us when you have arrived, or we will let you know when the station has been completely disinfected and is ready for your appointment. During phase 2, we cannot allow anyone inside the salon and in the waiting area. We will have 6‘ markers on the ground as the designated waiting area. Please limit your personal items to the absolute essentials (i.e. phone, wallet) and avoid bringing any food, beverages or magazines into the salon to prevent any cross contamination. We acknowledge the inconvenience this creates, and ask for flexibility during this phase of reopening to ensure the safety of everyone who visits our salon.
* We will be checking temperatures with a touch less thermometer. We will guide you through a quick Health Questionnaire before we can begin your appointment and before entering the building. Please note that these requirements are for our staff as well. Any staff member or client that has a fever will not be allowed to enter the building.
* Clients are required to wear a mask or a disposable one will be provided for an additional fee. You are welcome to bring your own as long as it loops behind your ears and NOT behind your head. Once you enter the building, you will be required to sanitize your hands before heading to your stylist stations. Clients who refuse to wear a mask will be denied service. Please note that any client who does not wish to wear a mask and/or wear it incorrectly throughout the duration of the service will be asked to leave the building immediately. No exceptions.
* You will be given a clean, sanitized or a disposable cape.
* We will not be offering any beverages at this time. Please do not bring in any personal beverages inside due to the face mask requirement. We will ask you to leave it in your vehicle.
* We ask all clients to remain in their stylist’s chair during the duration of the appointment unless needing to use the restroom. Please refrain from walking around the salon so we can effectively maintain a 6-ft distance. Wash your hands for 20 seconds before returning to the station. Hand sanitizing stations will be available all throughout the facility.
* Purchasing Retail. Due to the high-contact nature of retail products, we are requesting you to refrain from touch-shopping our retail space. Please speak to your stylist if you'd like recommendations for products. If you know what you need, please ask your stylist, and we will grab it for you. We will process your payment while you wait at the station.
* After your Appointment. Once your service is complete, please gather your belongings and head to the restroom to wash your hands (Remember: 20 seconds or you're wasting soap). Please keep your mask on while inside the salon. Once you leave, we will clean and disinfect our entire station to get ready for our next guest. We love to see you, and it'll be sad to see you leave. However, we will need to do our best to keep our schedules running smoothly to be on time for our next client. Please help us by keeping our conversations limited to your service time.
* We ask that clients keep their masks on until leaving the building. If you need a breather, wash your hands and step outside without touching anything to remove your mask. Place your mask back on to enter the building, and then wash your hands.
* Unfortunately, only clients will be allowed in the salon. Clients MUST come alone to their appointment. Please do not bring anyone with you to your appointment. We cannot safely allow clients to wait in our lobby and still comply with Buncombe County social distancing guideline.
* Children receiving services must be old enough to be left alone and communicate their desired result without a parent.  No children will be  allowed in the salon if they are not receiving a service.
* During this time, we cannot allow pets! (Domestic animals have been found to carry Covid-19)
* Only staff is allowed in the break room.

We know that this will be an unfamiliar experience than we are used to, but together we can provide a safe environment for us all while creating great hair and lasting memories.

**WE ARE ALL IN THIS TOGETHER**

By signing this form, I agree I have read and will abide by the new safety guidelines while on the premises of Salon Zhenya.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_